香港中文大學醫院
CUHK
Medical Centre

Pioneering Solutions in Healthcare
開拓醫護新領域

Our Ref. : IT-TD-20261103
Tender No. : IT-TD-202602

4 November 2026

TO WHOM IT MAY CONCERN

CUHK MEDICAL CENTRE LIMITED

TENDER AMENDMENT NO. 1

Provision of Maintenance and Support Services for Hospital Server Farm
(Tender Reference No.: IT-TD-202602)

We refer to the subject Invitation to Tender issued by the CUHK Medical Centre Limited on 3 November 2026. We hereby issue the following document for your tendering purpose:

1. Tender Amendment No. 1

This Tender Amendment No. 1 shall form part of the Invitation to Tender and shall be read in conjunction with the tender documents. Except as expressly amended herein, all other terms and requirements of the Invitation to Tender shall remain unchanged.

Should you have any enquiries, please contact the CUHKMC Procurement Team by email at tender@cuhkmc.hk.

Thank you for your kind attention.

Yours faithfully,

Jane Yeung
Senior Manager, Supplies & Procurement
CUHK Medical Centre Limited

香港中文大學醫院
CUHK
Medical Centre

Pioneering Solutions in Healthcare
開拓醫護新領域

TENDER AMENDMENT NO. 1
Provision of Maintenance and Support Services for Hospital Server Farm
(Tender Reference No.: IT-TD-202602)

The requirement for Dell's Keep Your Hard Drive Service (KYHD) under Part VI – Tender Brief, Section 3 – Scope of Services and Requirements, Item No. 1 – Hardware Maintenance and Coverage is deleted. Accordingly, Item No. 1 is amended as set out below:

Clause	Original	Amended
Part VI Tender Brief Section 3 – Item No. 1 Hardware Maintenance and Coverage	(a) Models Involved: VXRAIL,HORIZONXD,VXV570F EMC and VxRail 14G V570 2U1N 2S vSAN ENT AF (b) 4-Hour Onsite Service for 24x7x365. Remote troubleshooting shall be provided, when necessary. (c) Problems can be logged 24x7 by telephone or through the Customer Support Portal, where available. (d) Dell's Keep Your Hard Disk Service (KYHD) included. (e) On-site hardware replacement and labour costs shall be included. (f) Coverage applies to all 16 serial numbers listed below through 31 August 2029: 1. 2VTCG03 2. 2VTFG03 3. 2VTHG03 4. 2VTKG03 5. DE400190800009 6. DE400190800010 7. DE400190800011 8. DE400190800012 9. 81X7N33 10. 81X8N33 11. 81X9N33 12. 81XBN33 13. HKXW553 14. JKXW553 15. 1LXW553 16. 2LXW553	(a) Models Involved: VXRAIL,HORIZONXD,VXV570F EMC and VxRail 14G V570 2U1N 2S vSAN ENT AF (b) 4-Hour Onsite Service for 24x7x365. Remote troubleshooting shall be provided, when necessary. (c) Problems can be logged 24x7 by telephone or through the Customer Support Portal, where available. (d) On-site hardware replacement and labour costs shall be included. (e) Coverage applies to all 16 serial numbers listed below through 31 August 2029: 1. 2VTCG03 2. 2VTFG03 3. 2VTHG03 4. 2VTKG03 5. DE400190800009 6. DE400190800010 7. DE400190800011 8. DE400190800012 9. 81X7N33 10. 81X8N33 11. 81X9N33 12. 81XBN33 13. HKXW553 14. JKXW553 15. 1LXW553 16. 2LXW553